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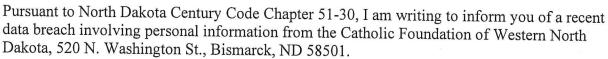
www.cfwnd.org

August 19, 2020

Attorney General Wayne Stenehjem Office of the Attorney General 600 E. Boulevard Ave., Dept. 125 Bismarck, ND 58505

Re: Notification of Data Breach

Dear Attorney General Stenehjem,



What Happened

The Catholic Foundation of Western North Dakota uses a third-party service provider, Blackbaud's Raiser's Edge Fundraising Software, for our database. We were notified on July 16, 2020 by Blackbaud of a security incident. At this time, we understand Blackbaud discovered and stopped a ransomware attack. After discovering the attack, Blackbaud's Cyber Security team – together with independent forensics experts and law enforcement – successfully prevented the cybercriminal from blocking their system access and fully encrypting files; and ultimately expelled them from their system. However, prior to locking the cybercriminal out, the cybercriminal removed a copy of our backup file containing personal information of 1,236 people. This occurred from February 7, 2020 until May 20, 2020.

What Information Was Involved

It is important to note that the cybercriminal <u>did not</u> access any credit card information, bank account information or social security numbers. However, we have determined that the file removed did contain names, mailing addresses, birthdates, telephone numbers, email addresses and any dates and amounts of donations made to the Catholic Foundation of Western North Dakota.

Because protecting customers' data is Blackbaud's top priority, Blackbaud paid the cybercriminal's demand with confirmation that the copy they removed had been destroyed. Based on the nature of the incident, their internal research and investigation, and law enforcement investigations, Blackbaud has no reason to believe that any data went beyond

the cybercriminal, was or will be misused, or will be disseminated or otherwise made available publicly.

What We Are Doing

First, the Catholic Foundation of Western North Dakota mailed notification letters, a copy of which is attached, to those impacted in our database by first class mail. Second, as part of Blackbaud's ongoing efforts to help prevent something like this from happening in the future, Blackbaud has already implemented several changes that will protect our data from any subsequent incidents. Blackbaud's Cyber Security team was able to quickly identify the vulnerability associated with this incident, including the tactics used by the cybercriminal, and took swift action to fix it. Blackbaud has confirmed through testing by multiple third parties, including the appropriate platform vendors, that their fix withstands all known attack tactics. Additionally, Blackbaud is accelerating their efforts to further harden their environment through enhancements to access their system.

What We Will Encourage Our Donors To Do

As a best practice, we will recommend that anyone potentially affected by this incident remain vigilant. We have provided information on the credit reporting agencies and a local telephone number so any donor can contact the credit reporting agencies or us if they would like any additional information.

For More Information

We sincerely apologize for this incident and regret any inconveniences this may cause any North Dakota citizen or your staff. Should you have any further questions or concerns regarding this matter, please do not hesitate to contact Ron Schatz, the Director of the Office of Stewardship and Resource Development for the Diocese of Bismarck at (701) 204-7202 or by email: rschatz@bismarckdiocese.com.

Sincerely, Rubbelhe

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President

Catholic Foundation of Western North Dakota



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August 18, 2020

Dear Friend of the Catholic Foundation of Western North Dakota,

This shall notify you that one of our third-party vendors, Blackbaud, suffered a cyber incident which may have allowed access to some of your personal information.

What Happened? Blackbaud is an engagement and fundraising software service provider, providing multiple solutions to non-profit companies, schools and institutions across United States. Blackbaud was the subject of a ransomware attack and the cyber-criminal may have had access to specific personal information identified below between February and May 20, 2020.

Once Blackbaud detected the intrusion, it was able to halt further system access. The cyber-criminal only gained access to certain back-up files in specific Blackbaud solutions. Blackbaud, in conjunction with the FBI, investigated the incident and ultimately paid a ransom to the cyber-criminal under the assurance that any exfiltrated files would be destroyed, and their system was fully restored after ransom payment. Through vigilant monitoring post-incident, Blackbaud reports that there has been no evidence of improper use of any of the data files that may have been exposed. Blackbaud has already implemented changes to their data security protocols to prevent a similar incident from occurring again.

What Personal Information Was Exposed? The Catholic Foundation of Western North Dakota received notice of this incident on July 16, 2020, including information on the specific Blackbaud Solution back-ups exposed. We immediately took action to understand the potential exposure and scope of personal data and retained counsel to assist and advise. At this time, we are confident that there was no exposure of any sensitive identification or financial information (such information is either not entered in our specific program or it is encrypted and unreadable), however there was exposure of your first/last name, address information and email address, your giving history with our organization and your date of birth, which requires this notification in North Dakota for its residents.

What You Can Do? We advise you to remain vigilant in reviewing your account statements and monitoring your free credit reports. Below is information on the major credit reporting agencies for your use:

Credit Reports: You may obtain a copy of your credit report, free of charge, whether or not you suspect any unauthorized activity on your account. You may obtain a free copy of your credit report from each of the three nationwide credit reporting agencies. To order your free credit report, please visit www.annualcreditreport.com, or call toll-free at 1-877-322-8228. You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available at https://www.consumer.ftc.gov/articles/0155-free-credit-reports) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281.

If you require additional information, please contact us at (701) 204-7202.

Sincerely.

Dean Rubbelke

President

Catholic Foundation of Western North Dakota

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